

HUBER Quality = optimum customer benefit

- 1. The high quality standard of our products and services is the fundamental basis to secure the existence of our company and provide long-term job security to our employees.
- 2. For us quality means to meet or even exceed our customers' expectations. Customer satisfaction is our top priority.
- All processes, methods and requirements to secure the HUBER standard are summarized in our quality system DIN EN ISO 9001. We regularly review, evaluate and improve the efficiency of our quality management system.
- 4. We communicate our quality philosophy in all company's divisions. Each of our employees identifies himself with our quality philosophy and assumes responsibility for his own area of work through self-checking. We support and challenge our employees to ensure we can provide our highquality products and services also in the future.
- We consider internal and external fault reporting as a chance for improvement and further development. We immediately take measures to prevent repeat faults.
- When it comes to the selection and evaluation of our suppliers we apply the same high quality standards we set ourselves for our own work and services.

Berching, December 20, 2013

HUBER SE Board of Directors



